



## Lost & Found Finland Ltd Pricing for Lost Property Customers

Our pricing, like all our operations, is based on the Lost Property Act and Regulations.

Inquiries about lost items are always free of charge on-site at our offices.

Prices from February 1st, 2024 (incl. 24 % VAT):

- Lost property fee is 5% of the item's fair value, up to a maximum of 17,00€.
- Packaging service prices for domestic deliveries (excluding shipping costs):
  - Letter 9,00 €
  - Standard package 19,00 €
  - Fragile package or letter, small 19,00 €
  - Fragile letter, large 29,00 €
  - Courier Case-by-case, cost-based
- Packaging service prices for international deliveries (excluding shipping costs):
  - Letter 19,00 €
  - Standard package or letter, small 29,00 €
  - Fragile package or letter, small 29,00 €
  - Fragile package, large 49,00 €
  - Courier Case-by-case, cost-based
- Shipping costs:
  - According to the delivery company's pricing
- Phone inquiries (local network charges apply to prices):
  - Mon-Fri 9 am – 6 pm €1,92 / call + €2,38 / min
  - Other times €1,92 / call + €3,58 / min

Note: Queuing is free of charge!

- Online inquiries, valid for two (2) weeks 4,95 €